

Reference Number: MKT-PR-2020/008

Date: 31st March 2020

Announcement

Further to our earlier notification, this is to inform all our customers that in line with the support plan proposed by the Government and Maldives Monetary Authority, we at Maldives Islamic Bank have made the following arrangements for you, our valued customers of MIB.

Business & Corporate Customers

All our business customers can send your requests via the COVID-19 Support Application Form to our email address covidsupport@mib.com.mv. Upon receipt of your application, our Business Team will get in touch with you to find a workable solution based on your need and our internal assessment on a case to case basis. You may download the form from our website.

Retail and Consumer Customers

For our retail and consumer customers, you may also submit your request, using the COVID-19 Application Form to the email address covidsupport@mib.com.mv. Please ensure to submit all the required supporting documents as stated on the form. Once received we will assess each individual application on a case to case basis and communicate with you on the way forward. You may download the form from our website.

In addition, the Bank has another eligibility criteria. Please note that in order to apply, customers should not have more than 1-month financing instalment overdue of 30th March 2020. Other customers may bring their accounts up date, and will then be eligible at any time during the moratorium period to apply.

Application Form Link: mib.shor.tn/covidsupportform

Should you require any further information please reach out to us via email at customercare@mib.com.mv. We urge all our customers to follow advice given by HPA and the government and wish you the best of health.

