

Public Announcement

In reference to the decision by Maldives Monetary Authority on applicable banking hours during the period 5th April 2020 to 9th April 2020, the operation timing of Maldives Islamic Bank has been changed as given below.

Opening Dates and Time	Service	Changes / Locations
Banking Days Monday 6 April 2020 Tuesday 7 April 2020 Thursday 9 April 2020 Time: 09.30 a.m. to 12.30 p.m.	Cash and Cheque Services Cash Deposit, Withdrawal, House Cheque Deposit, Clearing Cheques, Other Bank Transfer, Salary Transfer Account Opening Service is available online at www.mib.com.mv/apply-now Trade Finance Outward TT, Letter of Credit (LC), Inward Remittance Credit Administration Trade Finance <i>All Other services are halted temporarily.</i>	Male' Listed Cash and Cheque services will be provided from Main Branch Ground Floor and 1 st Floor. Trade Finance and Credit Administration will be provided from 2 nd Floor of Head Office. Other Locations All listed services will be provided from all the other branches.
	Drop Box Services Account Opening, Information update form, Account statement request, Reference Letter, Request for bank Confirmation, FaisaNet Application form, FaisaCard application form, Request for Cheque book, Application form for family support cover.	Customers may request for the listed services through our Drop Box service. <ul style="list-style-type: none"> • Located at the ATM lobby of the Head office mib.shor.tn/dropbox • Download forms www.mib.com.mv/downloads

Customers are advised to take the queue numbers using our online queue system and come to the branch close to the serving time in order to reduce congestion. We also recommend customers to take full advantage of our FaisaMobile, Payment Services and ATM services. For any further clarification, please contact our call center at 3325555 or SMS to 7970202 or email to customercare@mib.com.mv. We apologize for any inconveniences caused.