

Reference Number: MIB-PR-2020-16
Date: 30th May 2020

Announcement

Maldives Islamic Bank will be open for limited services at the times mentioned below from 31st May 2020 to 4th June 2020

Date and Time	Service
<p>Date 1st June 2020 2nd June 2020 4th June 2020</p> <p>Time 9.30 a.m. to 2.00 p.m.</p>	<p>Cash and Cheque Services</p> <ul style="list-style-type: none"> • Cash Deposit via <i>Cash Deposit Machine located in Main Branch ATM Lobby</i> • Cheque Clearing via <i>Dropbox located in Main Branch ATM Lobby</i> • Bulk Cash Deposit and Withdrawal (above MVR 500,000) via <u>prior appointment ONLY</u> • Funds transfer. <i>Send requests to malebranch@mib.com.mv</i> • Salary Transfer. <i>Send requests to malebranch@mib.com.mv</i> <p>Trade Finance <u>Online</u> Outward TT, Letter of Credit (LC), Inward Remittance</p>
	<p><i>All Other services are halted temporarily.</i></p>

To request for appointments for bulk cash deposit and withdrawal, please send your request via email to malebranch@mib.com.mv for Main Branch customers and hulhumale.branch@mib.com.mv for Hulhumale' Branch customers. If you require any assistance please contact Main Branch on 3011104 and Hulhumale' Branch on 3011115 during operational hours.

For cash deposit, please use the cash deposit machine located at in the ATM lobby next to the Main Branch. Cheques can be submitted via the Dropbox also located in the ATM lobby next to the Main Branch. For more information please visit this

link mib.shor.tn/dropbox . Customers who wish to withdraw below MVR 20,000 are requested to use our ATMs.

For Salary transfer as well as Funds Transfer, customers are requested to send in the required documentation to malebranch@mib.com.mv. Should you require further information please contact 3011104, 3011146 or 3012286 during operation hours.

Customers are advised to submit TT and LC requests via Internet Banking and email the additional required documents to trading@mib.com.mv. Customers are advised to send in their requests from the email address that is registered with the bank. Should you require further information please contact 3011106 or 3011184 during operation hours.

Only customers **with** prior appointments will be allowed to enter the branch. You will be required to present the appointment notification at the door before being allowed to enter into the branch. Customers are advised to comply with the precautionary measures in place. In addition, you should **always wear a face mask** and follow HPA guidelines on **physical distancing** when inside the branch and when queuing

All the above listed services except for Bulk Cash deposit and withdrawal will be provided either via our e-banking platform or via email as given above.

May Allah (SWT) bless us all and provide us with health and safety during this time.

End