



20th June 2021

MIB-PR-2021-12

Announcement Service Disruption Notification

Affected Service(s)	Customer Care phone line
Date	20th June 2021
Time	6.30 p.m. till 7.30 p.m.

In order to enhance our services, we will be undertaking a planned upgrade of our telephone system today (20th June 2021). The upgrade is scheduled from 6.30 p.m. and is estimated to last a maximum duration of 1 hour.

Customers calling our Customer Care via phone may encounter difficulties during this time. We advise our customers to contact our Customer Care via email (customercare@mib.com.mv).